**Business/Function:** SIEHS-Fleet

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S. No.** | **Hazards /**  **Risk Type** | **Risk & Impact** | **Probability** | **Severity** | **Risk Level** | **Actions to Address Risk** | **Action taken is proportionate to the potential impact**  **(Yes / No)** | **Probability** | **Severity** | **Risk Level** |
|  | Un-expected Breakdown. *(Vehicle related or Patient Compartment related.)* | Running short in ON-ROAD Target | 1 | 4 | 04 | Majority of  Fleet is Old, so to address this risk more focus is required on proper and timely communication. | Yes | 1 | 4 | 04 |
| 2. | Accidents | Running short in ON-ROAD Target. | 4 | 4 | 16 | Training and evaluation of EVOs | Yes | 2 | 3 | 06 |
| 3. | Poor Patient Compartment Fabrication in Old vehicles | Increased Customer Complaints | 3 | 4 | 12 | Refurbishment of Internal Fabrication | Yes | 1 | 3 | 03 |
| 4. | Non availability of Spare Parts | Increased breakdown time | 1 | 1 | 02 | Timely PR creation with minimum stock level in Main Store of Only Operational Critical Items | Yes | 1 | 1 | 01 |
| 5. | Exponential increase in CAPEX & OPEX cost of HIACE Ambulances | Can hit financial Stability of services. | 3 | 4 | 12 | Constantly searching for New Vehicle Options | Yes | 2 | 2 | 04 |

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| **S. No.** | **Opportunity; where applicable** | **Actions to Address Opportunities** | **Objective Reference; where applicable** | **Monitoring Systems for Risk & Opportunities** |
| 1. | Exploring more business partners to further Optimize the Cost | Procurement constantly getting in touch with Spare parts vendors for lowest price. | Risk # 04 | Constantly follow-ups with Procurement Dept. |
| 2. | Exponential increase in CAPEX & OPEX cost of HIACE Ambulances | Along with Procurement constantly exploring new and reliable Ambulance Compatible Vehicles | Risk # 05 | Follow-ups with Ambulance Fabricators when purchasing budget is available. |
| 3 | Safety of the assets and ambulance | Along with Operations and BM team train the EVOs for safe driving skills and apply modern technologies in this context | Risk # 02 | Follow-ups and record maintenance of accidents with actions |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 5 | 10 | 15 | 20 | 25 |
| 4 | 8 | 12 | 16 | 20 |
| 3 | 6 | 9 | 12 | 15 |
| 2 | 4 | 6 | 8 | 10 |
| 1 | 2 | 3 | 4 | 5 |

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| --- |
| **Probability** |

**Risk Calculation Table:**

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| **Severity** |

Reviewed Date: 01-December, 2024

Issue no: 04